



**KONINKLIJKE KPN N.V.**

**EURO-COMMERCIAL PAPER PROGRAMME**

**€1,000,000,000**

*ARRANGER*

**RABOBANK**

*DEALERS*

**BNP PARIBAS**

**ING**

**NATWEST MARKETS**

**RABOBANK**

*ISSUE AGENT AND PAYING AGENT*

**CITIBANK, N.A., LONDON BRANCH**

The date of this Information Memorandum is 25 May 2020

## IMPORTANT NOTICE

This Information Memorandum (together with any supplementary information memorandum and information incorporated herein by reference, the "**Information Memorandum**") contains summary information provided by Koninklijke KPN N.V. (the "**Issuer**") in connection with a euro-commercial paper programme (the "**Programme**") under which the Issuer may issue and have outstanding at any time euro-commercial paper notes (the "**Notes**") up to a maximum aggregate amount of €1,000,000,000 or its equivalent in alternative currencies. Under the Programme, the Issuer may issue Notes outside the United States pursuant to Regulation S ("**Regulation S**") of the United States Securities Act of 1933, as amended (the "**Securities Act**"). The Issuer has, pursuant to a dealer agreement dated 25 May 2020 (the "**Dealer Agreement**"), appointed Coöperatieve Rabobank U.A. as arranger for the Programme (the "**Arranger**"), appointed BNP Paribas, Coöperatieve Rabobank U.A., ING Bank N.V. and NatWest Markets N.V. as dealers for the Notes (together with any additional institution(s) appointed from time to time as dealers for the Notes pursuant to the Dealer Agreement, the "**Dealers**", and authorised and requested the Dealers to circulate the Information Memorandum in connection with the Programme on their behalf to purchasers or potential purchasers of the Notes.

**THE NOTES HAVE NOT BEEN AND WILL NOT BE REGISTERED UNDER THE SECURITIES ACT OR ANY U.S. STATE SECURITIES LAWS AND MAY NOT BE OFFERED, SOLD OR DELIVERED WITHIN THE UNITED STATES OR TO, OR FOR THE ACCOUNT OR BENEFIT OF, U.S. PERSONS (AS DEFINED IN REGULATION S) ("U.S. PERSONS") UNLESS AN EXEMPTION FROM THE REGISTRATION REQUIREMENTS OF THE SECURITIES ACT IS AVAILABLE AND IN ACCORDANCE WITH ALL APPLICABLE SECURITIES LAWS OF ANY STATE OF THE UNITED STATES AND ANY OTHER JURISDICTION.**

**The Notes have not been approved or disapproved by the United States Securities and Exchange Commission or any other securities commission or other regulatory authority in the United States, nor have the foregoing authorities approved this Information Memorandum or confirmed the accuracy or determined the adequacy of the information contained in this Information Memorandum. Any representation to the contrary is unlawful.**

In accordance with the Short-Term European Paper ("**STEP**") initiative, this Programme has been submitted to the STEP Secretariat in order to apply for the STEP label in respect of Notes to be issued with a maturity of not more than 364 days from and including the date of issue. The status of STEP compliance of this Programme can be determined from the STEP market website ([www.stepmarket.org](http://www.stepmarket.org)).

The Issuer has confirmed to the Arranger and the Dealers that the information contained or incorporated by reference in the Information Memorandum is true and accurate in all material respects and not misleading and that there are no other facts the omission of which makes the Information Memorandum as a whole or any such information contained or incorporated by reference therein misleading.

Neither the Issuer, the Arranger nor the Dealers accept any responsibility, express or implied, for updating the Information Memorandum and neither the delivery of the Information Memorandum nor any offer or sale made on the basis of the information in the Information Memorandum shall under any circumstances create any implication that the Information

Memorandum is accurate at any time subsequent to the date thereof with respect to the Issuer or that there has been no change in the business, financial condition or affairs of the Issuer since the date thereof.

No person is authorised by the Issuer to give any information or to make any representation not contained in the Information Memorandum and any information or representation not contained therein must not be relied upon as having been authorised.

Neither the Arranger nor any Dealer has independently verified the information contained in the Information Memorandum. Accordingly, no representation or warranty or undertaking (express or implied) is made, and no responsibility or liability is accepted by the Arranger or the Dealers as to the authenticity, origin, validity, accuracy or completeness of, or any errors in or omissions from, any information or statement contained in the Information Memorandum or in or from any accompanying or subsequent material or presentation.

The information contained in the Information Memorandum is not and should not be construed as a recommendation by the Arranger, the Dealers, the Issuer that any recipient should purchase Notes. Each such recipient must make and shall be deemed to have made its own independent assessment and investigation of the financial condition, affairs and creditworthiness of the Issuer and of the Programme as it may deem necessary and must base any investment decision upon such independent assessment and investigation and not on the Information Memorandum.

Neither the Arranger nor any Dealer undertakes to review the business or financial condition or affairs of the Issuer during the life of the Programme, nor undertakes to advise any recipient of the Information Memorandum of any information or change in such information coming to the Arranger's or any Dealer's attention.

Neither the Arranger nor any of the Dealers accepts any liability in relation to this Information Memorandum or its distribution by any other person or for any acts or omissions of the Issuer or any third party in connection with this Information Memorandum or the issuance and offering of any Notes from time to time. This Information Memorandum does not, and is not intended to, constitute an offer or invitation to any person to purchase Notes. The distribution of this Information Memorandum and the offering for sale of Notes or any interest in such Notes or any rights in respect of such Notes, in certain jurisdictions, may be restricted by law. Persons obtaining this Information Memorandum or any Notes or any interest in such Notes or any rights in respect of such Notes are required by the Issuer, the Arranger and the Dealers to inform themselves about and to observe any such restrictions. In particular, but without limitation, such persons are required to comply with the restrictions on offers or sales of Notes and on distribution of this Information Memorandum and other information in relation to the Notes, the Issuer set out under "**Selling Restrictions**" below.

No application will be made at any time to list the Notes on any stock exchange. A communication of an invitation or inducement to engage in investment activity (within the meaning of Section 21 of the Financial Services and Markets Act 2000 (the "**FSMA**")) received in connection with the issue or sale of any Notes will only be made in circumstances in which Section 21(1) of the FSMA does not apply to the Issuer.

## **MiFID II Product Governance**

Solely by virtue of appointment as Arranger or Dealer, as applicable, on this Programme, neither the Arranger nor the Dealers nor any of their respective affiliates will be a manufacturer for the purposes of the EU Delegated Directive 2017/593.

## **Tax**

No comment is made, and no advice is given by the Issuer, the Arranger or any Dealer in respect of taxation matters relating to the Notes and each investor is advised to consult its own professional adviser.

## **Interpretation**

In the Information Memorandum, references to euros and € are to the lawful currency introduced at the start of the third stage of European Economic and Monetary Union pursuant to the Treaty on the Functioning of the European Union, as amended from time to time; references to Sterling and £ are to pounds sterling; references to U.S. Dollars and U.S.\$ are to United States dollars.

Capitalised terms defined in the forms of the Notes set out under "*Forms of Notes*" have the same meanings when used elsewhere in this Information Memorandum.

Any reference in this Information Memorandum to any legislation (whether primary legislation or other subsidiary legislation made pursuant to primary legislation) shall be construed as a reference to such legislation as the same may have been, or may from time to time be, amended, superseded or re-enacted.

Where the Information Memorandum refers to the provisions of any other document, such reference should not be relied upon and the document must be referred to for its full effect.

References to websites in this Information Memorandum are made as inactive textual references for informational purposes only; information found at such websites is not incorporated by reference in this Information Memorandum.

## **Documents Incorporated By Reference**

The most recently published audited consolidated financial statements of the Issuer and any subsequently published interim financial statements (whether audited or unaudited) of the Issuer shall be deemed to be incorporated in, and to form part of, this Information Memorandum.

Any statement contained in a document incorporated by reference into this Information Memorandum or contained in any supplementary information memorandum or in any document incorporated by reference therein shall, to the extent applicable (whether expressly, by implication or otherwise), be deemed to modify or supersede earlier statements contained in this Information Memorandum or in a document which is incorporated by reference in this Information Memorandum. Any statement so modified or superseded shall not be deemed, except as so modified or superseded, to constitute a part of this Information Memorandum.

Except as provided above, no other information, including information on the web sites of the Issuer is incorporated by reference into this Information Memorandum.

Each Dealer will, following receipt of such documentation from the Issuer, provide to each person to whom a copy of this Information Memorandum has been delivered, upon request of such person, a copy of any or all the documents incorporated herein by reference unless such documents have been modified or superseded as specified above. Written requests for such documents should be directed to the relevant Dealer at its office as set out at the end of this Information Memorandum.

### **Documents Available For Inspection**

For so long as the Programme remains in effect or any Notes are outstanding, copies of the Issuer's financial statements from time to time incorporated by reference in this Information Memorandum and the Agency Agreement (as defined herein) may be inspected during normal business hours, free of charge, at the offices of the Issuer and Principal Paying Agent as set out at the end of this Information Memorandum.

Copies of the Issuer's financial statements from time to time incorporated by reference in this Information Memorandum can also be obtained from its website at <http://ir.kpn.com>.

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## SUMMARY OF THE PROGRAMME

1.	<b>SUMMARY OF THE PROGRAMME</b>	
1.1	<b>Name of the Programme:</b>	Koninklijke KPN N.V. Euro-Commercial Paper Programme
1.2	<b>Type of Programme:</b>	Euro-Commercial Paper
1.3	<b>Name of the Issuer:</b>	Koninklijke KPN N.V.
1.4	<b>Type of Issuer:</b>	Non-financial corporation
1.5	<b>Purpose of the Programme:</b>	The net proceeds from each issue of Notes will be applied by the Issuer for its general corporate purposes.
1.6	<b>Maximum outstanding of the Programme:</b>	The outstanding principal amount of the Notes will not exceed € 1,000,000,000 (or its equivalent in other currencies) at any time. The Maximum Amount may be increased from time to time in accordance with the Dealer Agreement.
1.7	<b>Characteristics and Form of the Notes:</b>	<p>The Notes will be in bearer form. The Notes will initially be in global form ("<b>Global Notes</b>") or in the case of Sterling-denominated Notes, in definitive form ("<b>Sterling Definitive Notes</b>"). A Global Note will be exchangeable into definitive notes ("<b>Definitive Notes</b>") only in the circumstances set out in that Global Note.</p> <p>On or before the issue date in respect of any Notes, if the relevant Global Note indicates that it is intended to be a New Global Note ("<b>NGN</b>"), the Global Note will be delivered to a Common Safekeeper (as defined below) for the Relevant Clearing Systems (as defined below). The interests of individual holders in each Global Note that is a NGN will be represented by the records of the Relevant Clearing System.</p> <p>"<b>Common Safekeeper</b>" means, in respect of any Global Note which is a NGN, the common safekeeper which is appointed by the Relevant Clearing Systems in respect of such NGN or, if such Global Note is a NGN intended to be held in a manner that would allow for collateral purposes in credit operations of the central banking system for the euro (the "<b>Eurosystem</b>"), the common</p>

		safekeeper which is appointed for the Issuer and eligible to hold such Global Note for the purpose of the requirements relating to collateral for Eurosystem monetary and intra-day credit operations. If the Common Safekeeper as at the relevant issue date ceases to be so eligible after the relevant issue date, the relevant Notes will no longer qualify for Eurosystem eligibility unless a new common safekeeper is appointed who is so eligible.
1.8	<b>Yield basis:</b>	The Notes may be issued at a discount or may bear fixed or floating rate interest based upon the London or the Eurozone interbank offered rate (LIBOR and EURIBOR respectively).
1.9	<b>Currencies of issue of the Notes:</b>	Notes may be denominated in euros, U.S. Dollars, Sterling or any other currency subject to compliance with any applicable legal and regulatory requirements.
1.10	<b>Maturity of the Notes:</b>	The tenor of the Notes shall be not less than one day or more than 364 days from and including the date of issue, to (but excluding) the, maturity date, subject to compliance with any applicable legal and/or regulatory requirements.
1.11	<b>Minimum Issuance Amount:</b>	At least €500,000 or any of the other initial minimum denominations (as set out in 1.12 below) in any other currency.
1.12	<b>Minimum denomination of the Notes:</b>	Notes may have any denomination, subject to compliance with any applicable legal and regulatory requirements. The initial minimum denominations for Notes are U.S.\$500,000, €500,000 and £150,000. The minimum denominations of Notes denominated in other currencies will be in accordance with any applicable legal and regulatory requirements. Minimum denominations may be changed from time to time.
1.13	<b>Status of the Notes:</b>	The Issuer's obligations under the Notes (when issued) will rank at least <i>pari passu</i> with all present and future unsecured and unsubordinated obligations of the Issuer other than obligations mandatorily preferred by law applying to companies generally.

1.14	<b>Governing Law that applies to the Notes:</b>	The Notes and any non-contractual obligations arising out of or in connection with them will be governed by Dutch law.
1.15	<b>Listing:</b>	The Notes will not be listed on any stock exchange.
1.16	<b>Settlement system:</b>	<p>The Notes will be settled through Euroclear Bank SA/NV ("<b>Euroclear</b>"), Clearstream Banking, S.A. ("<b>Clearstream, Luxembourg</b>") or any other clearing system recognised as being a STEP-eligible Securities Settlement System (as defined in the STEP market convention).</p> <p>If, after the relevant issue date, any Relevant Clearing System ceases (i) to be a STEP compliant Securities Settlement System and/or (ii) (in the case of a Global Note intended to be held in a manner that would allow Eurosystem eligibility) to be authorised to hold notes as eligible collateral for Eurosystem monetary policy and intra-day credit operations, the Issuer and the Issue and Paying Agent may agree that the relevant Notes may be settled through such other securities clearance and/or settlement system(s) that are STEP compliant and/or are so authorised, as the case may be.</p>
1.17	<b>Rating(s) of the Programme:</b>	Not applicable.
1.18	<b>Guarantor:</b>	No. The Notes do not have the benefit of a guarantee.
1.19	<b>Issue and Paying Agent(s):</b>	Citibank, N.A., London Branch
1.20	<b>Arranger(s):</b>	Coöperatieve Rabobank U.A.
1.21	<b>Dealers:</b>	BNP Paribas, Coöperatieve Rabobank U.A., ING Bank N.V. and NatWest Markets N.V.
1.22	<b>Selling Restrictions:</b>	Offers and sales of Notes and the distribution of this Information Memorandum and other information relating to the Issuer and the Notes are subject to certain restrictions, details of which are set out under " <b>Selling Restrictions</b> " below.

1.23	<b>Taxation:</b>	Subject to the limitations and exceptions set out in the Notes, all payments in respect of the Notes shall be made without withholding or deduction for or on account of any taxes imposed by The Netherlands or any jurisdiction through or from which payments are made, unless such withholding or deduction is required by law. If such withholding or deduction is required by law, the Issuer shall, subject to certain exceptions, be required to pay such additional amounts as shall result in receipt by the holder of such amounts as would have been received by it had no such withholding or deduction been required.
1.24	<b>Involvement of national authorities:</b>	No.
1.25	<b>Guarantee:</b>	No.
1.26	<b>Additional Information on the Programme:</b>	<b><u>Eurosystem Eligibility:</u></b> In order to be recognised as eligible collateral for Eurosystem monetary policy and intra-day credit operations by the Eurosystem either upon issue or at any time during their life, the Notes must satisfy all the Eurosystem eligibility criteria in force from time to time.
	<b>Independent auditors of the Issuer, who have audited the accounts of the Issuer's annual report:</b>	Ernst & Young Accountants LLP Antonio Vivaldistraat 150 1083 HP Amsterdam The Netherlands
	<b>Disclaimer clauses for dealer(s), issue and paying agent(s) and arranger(s):</b>	See " <i>Important Information</i> " above.
	<b>Delivery:</b>	Global Notes will be deposited with a common depository or common safekeeper for Euroclear, Clearstream, Luxembourg or any other recognised clearing system. Sterling Definitive Notes (if any are printed) will be available in London for collection or for delivery to Euroclear, Clearstream, Luxembourg or any other recognised clearing system.
	<b>Redemption:</b>	The Notes will be redeemed as specified in the Notes.
	<b>Remuneration:</b>	The Notes may be issued at a discount or at par, may bear fixed or floating rate interest, or on such

		other basis as the Issuer and the relevant Dealers may agree.
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## INFORMATION CONCERNING THE ISSUER

2.	<b>INFORMATION CONCERNING THE ISSUER</b>	
2.1	Legal name:	<b>Koninklijke KPN N.V.</b>
2.2	Legal form/status:	The Issuer a public limited liability company ( <i>naamloze vennootschap</i> ) incorporated under the laws of The Netherlands, with its corporate seat ( <i>statutaire zetel</i> ) in Rotterdam, The Netherlands.
2.3	Date of incorporation/establishment:	The Issuer was incorporated under the laws of the Netherlands as a public company with limited liability on 1 January 1989. On 28 June 1998, its name was changed from Koninklijke PTT Nederland N.V. to Koninklijke KPN N.V.
2.4	Registered office:	Wilhelminakade 123, 3072 AP Rotterdam
2.5	Registration number, place of registration:	The Issuer is registered in the Commercial Register of the Dutch Chamber of Commerce ( <i>Handelsregister van de Kamer van Koophandel</i> ) under number 02045200.
2.6	Company's purpose:	<p>Pursuant to article 3 of the Issuers articles of association, the objects of the company are:</p> <ul style="list-style-type: none"> <li>a) to participate in and to manage other enterprises and companies, among such, companies that operate in the field of the transmitting, storing and converting of information, as well as to manage and dispose of information;</li> <li>b) to manage and finance subsidiaries, group companies, dependent companies and participations, among which to guarantee the debts of those companies and participations, and further to engage in any activity which may be related or conducive to the objects set out hereinabove.</li> </ul>
2.7	Summarised description of current activities:	KPN is a telecommunications and IT services provider in the Netherlands. KPN offers retail customers a range of services including fixed and mobile internet, TV and telephony through single and multi-play offerings. KPN offers small-, medium-, and large-size business customers a portfolio of services including fixed and mobile telephony and internet and a range of end-to-end

		solutions in core connectivity and close to core IT services such as cloud, security and workspace. KPN also provides connectivity solutions to wholesale partners on its fixed and mobile networks.												
2.8	Capital or equivalent:	The Issuer's authorised capital is €720,000,000 divided into nine billion ordinary shares of €0.04 each and nine billion preference shares B of €0.04 each. At the date of this Information Memorandum, 4,202,844,404 ordinary shares were outstanding and fully paid-in.												
2.9	List of main shareholders:	<p>On 11 February 2020, América Móvil, S.A.B. de C.V. published in its fourth quarter 2019 report, that it owned 16.1% of KPN's ordinary shares as at 31 December 2019.</p> <p>On 7 April 2020, Capital Research and Management Company notified the Dutch Authority for the Financial Markets (Autoriteit Financiële Markten) it held 10.08% of the voting rights related to KPN's ordinary share capital.</p>												
2.10	Listing of the shares of the Issuer:	The Issuer's ordinary shares are listed on Euronext in Amsterdam.												
2.11	List of the members of the Board of Directors, or of the Supervisory Board and of the Directory:	<p>As at the date of this Information Memorandum, the composition of the Management Board and Supervisory Board is as follows:</p> <p>Management Board:</p> <table border="1"> <tr> <td>J.F.E. Farwerck</td> <td>Chairman of the Board and Chief Executive Officer</td> </tr> <tr> <td>H.C. Figuee</td> <td>Board member and Chief Financial Officer</td> </tr> <tr> <td>J.-P. Van Overbeke</td> <td>Board member and Chief Consumer Market</td> </tr> <tr> <td>M.W.M. Snoep</td> <td>Board member and Chief Business Market</td> </tr> <tr> <td>B. Fouladi</td> <td>Board member and Chief Technology and Digital Officer</td> </tr> <tr> <td>H. Garssen</td> <td>Board member and Chief People Officer</td> </tr> </table>	J.F.E. Farwerck	Chairman of the Board and Chief Executive Officer	H.C. Figuee	Board member and Chief Financial Officer	J.-P. Van Overbeke	Board member and Chief Consumer Market	M.W.M. Snoep	Board member and Chief Business Market	B. Fouladi	Board member and Chief Technology and Digital Officer	H. Garssen	Board member and Chief People Officer
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		Supervisory Board: <table border="1"> <thead> <tr> <th>Name</th> <th>Position</th> </tr> </thead> <tbody> <tr> <td>D.W. Sickinghe</td> <td>Chairman</td> </tr> <tr> <td>C. Guillouard</td> <td>Member</td> </tr> <tr> <td>C.J. García Moreno Elizondo</td> <td>Member</td> </tr> <tr> <td>D.J. Haank</td> <td>Vice-chairman</td> </tr> <tr> <td>P.F. Hartman</td> <td>Member</td> </tr> <tr> <td>E.J.C. Overbeek</td> <td>Member</td> </tr> <tr> <td>J.C.M. Sap</td> <td>Member</td> </tr> <tr> <td>C.J.G. Zuiderwijk</td> <td>Member</td> </tr> </tbody> </table>	Name	Position	D.W. Sickinghe	Chairman	C. Guillouard	Member	C.J. García Moreno Elizondo	Member	D.J. Haank	Vice-chairman	P.F. Hartman	Member	E.J.C. Overbeek	Member	J.C.M. Sap	Member	C.J.G. Zuiderwijk	Member
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J.C.M. Sap	Member																			
C.J.G. Zuiderwijk	Member																			
2.12	Accounting Method:	International Financial Reporting Standard as adopted by the European Union and in accordance with Part 9 Book 2 of the Dutch Civil Code.																		
2.13	Accounting Year:	Starting on 1 January and ending on 31 December.																		
2.14	Fiscal Year:	Starting on 1 January and ending on 31 December.																		
2.15	Other short term programmes of the Issuer:	Not applicable.																		
2.16	Ratings of the Issuer:	The Issuer has credit ratings granted by Fitch Ratings, S&P Global Ratings Europe Limited and Moody's Investors Service Ltd. For the actual credit ratings at any given time the Issuer refers to that rating agency's websites ( <a href="http://www.fitchratings.com">www.fitchratings.com</a> ), ( <a href="http://www.standardandpoors.com">www.standardandpoors.com</a> ) and ( <a href="https://www.moody.com">https://www.moody.com</a> ).																		

**CERTIFICATION OF INFORMATION FOR THE ISSUER**

3.	<b>CERTIFICATION OF INFORMATION FOR THE ISSUER</b>	
3.1	Person responsible for the Information Memorandum:	Jan-Maarten van Osch  Vice-president Corporate Treasury
3.2	Declaration of the person(s) responsible for the Information Memorandum:	To our knowledge, the information contained in this document is true and does not contain any misrepresentation which would make it misleading.
3.3	Date, Place of signature, Signature:	<p align="right">_____ 25 May 2020, Rotterdam</p> <p>Name:</p> <p>Title:</p>

## INFORMATION CONCERNING THE ISSUER'S REQUEST OF THE STEP LABEL

4.	<b>INFORMATION CONCERNING THE ISSUER'S REQUEST OF THE STEP LABEL</b>
	<p>An application for a STEP label for this Programme will be made to the STEP Secretariat. Information as to whether the STEP label has been granted for this Programme may be made available on the STEP market website (initially <a href="http://www.stepmarket.org">www.stepmarket.org</a>). This website is not sponsored by the Issuer and the Issuer is not responsible for its content or availability.</p> <p>Unless otherwise specified in this Information Memorandum, the expressions "STEP", "STEP Market Convention", "STEP label", "STEP Secretariat", and "STEP market website" shall have the meaning assigned to them in the Market Convention on Short-Term European Paper dated 19 May 2015 and adopted by the ACI – The Financial markets Association and the European Money Markets Institute (as amended from time to time).</p>

## SELLING RESTRICTIONS

5.	<b>SELLING RESTRICTIONS</b>
5a	<b>General</b>
	<p>Each Dealer has represented and agreed (and each further Dealer appointed under the Programme will be required to represent and agree) that it will observe all applicable laws and regulations in any jurisdiction in which it may offer, sell, or deliver Notes and it will not directly or indirectly offer, sell, resell, re-offer or deliver Notes or distribute the Information Memorandum, circular, advertisement or other offering material in any country or jurisdiction except under circumstances that will result, to the best of its knowledge and belief, in compliance with all applicable laws and regulations.</p> <p>The Dealer Agreement provides that the Dealers shall not be bound by any of the restrictions relating to any specific jurisdiction (set out below) to the extent that such restrictions shall, as a result of change(s) or change(s) in official interpretation, after the date hereof, of applicable laws and regulations, no longer be applicable but without prejudice to the obligations of the Dealers described in the paragraph above. Selling restrictions may be supplemented or modified with the agreement of the Issuer. Any such supplement or modification may be set out in a supplement to this Information Memorandum or a new information memorandum.</p>
5b	<b>United States of America</b>

The Notes have not been and will not be registered under the Securities Act and may not be offered or sold within the United States or to, or for the account or benefit of, U.S. persons except in accordance with Regulation S. Each Dealer has represented and agreed (and each further Dealer appointed under the Programme will be required to represent and agree) that it has not offered or sold, and will not offer or sell, any Notes constituting part of its allotment within the United States except in accordance with Rule 903 of Regulation S.

Each Dealer has also represented and agreed (and each further Dealer appointed under the Programme will be required to represent and agree) that it has offered and sold the Notes, and will offer and sell the Notes (i) as part of their distribution at any time and (ii) otherwise until 40 days after the later of the commencement of the offering and the closing date (the "distribution compliance period"), only in accordance with Rule 903 of Regulation S.

Each Dealer has also agreed (and each further Dealer appointed under the Programme will be required to agree) that, at or prior to confirmation of sale of Notes, it will have sent to each distributor, dealer or person receiving a selling concession, fee or other remuneration that purchases Notes from it during the distribution compliance period a confirmation or notice to substantially the following effect:

"The Securities covered hereby have not been registered under the U.S. Securities Act of 1933, as amended (the "**Securities Act**") and may not be offered or sold within the United States or to, or for the account or benefit of, U.S. persons (i) as part of their distribution at any time or (ii) otherwise until 40 days after the later of the commencement of the offering and the closing date, except in either case in accordance with Regulation S under the Securities Act. Terms used above have the meanings given to them by Regulation S."

Each Dealer has represented and agreed (and each further Dealer appointed under the Programme will be required to represent and agree) that neither it, nor its affiliates nor any persons acting on its or their behalf have engaged or will engage in any directed selling efforts with respect to the Notes, and that it and they have complied and will comply with the offering restrictions requirement of Regulation S.

Terms used above have the meanings given to them by Regulation S.

5c	<b>The Netherlands</b>
	<p>Zero Coupon Notes (as defined below) in definitive form may only be transferred and accepted, directly or indirectly, within, from or into The Netherlands through the mediation of either the Issuer or a member firm of Euronext Amsterdam N.V. admitted in a function on one or more of the markets or systems operated by Euronext Amsterdam N.V. (<i>toegelaten instelling</i>) in full compliance with the Dutch Savings Certificates Act (<i>Wet inzake spaarbewijzen</i>) of 21 May 1985 (as amended) and its implementing regulations and must either be:</p> <p>(a) between individuals or legal entities who or which trade or invest in securities in the conduct of a profession or trade (which includes banks, dealers, insurance companies, pension funds, other institutional investors and commercial enterprises which regularly, as an ancillary activity, invest in securities); or, in any other case</p> <p>(b) recorded in a transaction note which includes the name and address of each party to the transaction, the nature of the transaction and the details and serial number of such Note.</p> <p>No such mediation is required: (a) in respect of the transfer and acceptance of rights representing an interest in a Zero Coupon Note in global form, or (b) in respect of the initial issue of Zero Coupon Notes in definitive form to the first holders thereof, or (c) in respect of the transfer and acceptance of Zero Coupon Notes in definitive form between individuals not acting in the conduct of a business or profession, or (d) in respect of the transfer and acceptance of such Zero Coupon Notes within, from or into The Netherlands if all Zero Coupon Notes (either in definitive form or as rights representing an interest in a Zero Coupon Note in global form) of any particular Series or Tranche are issued outside The Netherlands and are not distributed into The Netherlands in the course of initial distribution or immediately thereafter.</p> <p>In the event that the Dutch Savings Certificates Act applies, certain identification requirements in relation to the issue and transfer of, and payments on, Zero Coupon Notes have to be complied with.</p> <p>As used herein "<b>Zero Coupon Notes</b>" are Notes that are in bearer form and that constitute a claim for a fixed sum against the Issuer and on which interest does not become due during their tenor or on which no interest is due whatsoever.</p>
5d	<b>Japan</b>

	<p>The Notes have not been and will not be registered under the Financial Instruments and Exchange Act of Japan (Act No. 25 of 1948, as amended; (the "<b>FIEA</b>"). Accordingly, each Dealer has represented and agreed (and each further Dealer appointed under the Programme will be required to represent and agree) that it has not, directly or indirectly, offered or sold and will not, directly or indirectly, offer or sell any Notes in Japan or to, or for the benefit of, any resident of Japan (which term as used herein means any person resident in Japan, including any corporation or other entity organised under the laws of Japan) or to others for re-offering or resale, directly or indirectly, in Japan or to, or for the benefit of, a resident of Japan, except pursuant to an exemption from the registration requirements of, and otherwise in compliance with, the FIEA and other applicable laws, regulations and ministerial guidelines of Japan.</p>
5e	<b>France</b>
	<p>Each Dealer has represented and agreed and each further Dealer under the Programme will be required to represent and agree that it has only offered or sold and will only offer or sell, directly or indirectly, any Notes in France to qualified investors (<i>investisseurs qualifiés</i>) as defined in Article L.411-2 1° of the French Code monétaire et financier and it has only distributed or caused to be distributed and will only distribute or cause to be distributed in France to such qualified investors the Information Memorandum or any other offering material relating to the Notes.</p>
5f	<b>The United Kingdom</b>
	<p>Each Dealer has represented and agreed, and each further Dealer appointed under the Programme will be required to represent and agree, that:</p>
	<p>(a) (i) it is a person whose ordinary activities involve it in acquiring, holding, managing or disposing of investments (as principal or agent) for the purposes of its business and (ii) it has not offered or sold and will not offer or sell any Notes other than to persons whose ordinary activities involve them in acquiring, holding, managing or disposing of investments (as principal or as agent) for the purposes of their businesses or who it is reasonable to expect will acquire, hold, manage or dispose of investments (as principal or agent) for the purposes of their businesses where the issue of the Notes would otherwise constitute a contravention of Section 19 of the FSMA by the Issuer.</p> <p>(b) it has only communicated or caused to be communicated and will only communicate or cause to be communicated an invitation or inducement to engage in investment activity (within the meaning of section 21 of the FSMA) received by it in connection with the issue or sale of any Notes in circumstances in which section 21(1) of the FSMA does not apply to the Issuer; and</p>

	(c) it has complied and will comply with all applicable provisions of the FSMA with respect to anything done by it in relation to such Notes in, from or otherwise involving the United Kingdom.
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## PROGRAMME PARTICIPANTS

6.	<b>PROGRAMME PARTICIPANT</b>
	<p style="text-align: center;"><b>ISSUER</b></p> <p style="text-align: center;">Koninklijke KPN N.V. Wilhelminakade 123 3072 AP Rotterdam</p> <p style="text-align: center;">Telephone No.: +31 703434343 E-mail address: <a href="mailto:kpn-treasury@kpn.com">kpn-treasury@kpn.com</a> and <a href="mailto:frontoffice-treasury@kpn.com">frontoffice-treasury@kpn.com</a></p> <p style="text-align: center;">Attention: KPN Treasury</p>
	<p style="text-align: center;"><b>ARRANGER</b></p> <p style="text-align: center;"><b>COÖPERATIEVE RABOBANK U.A.</b> Croeselaan 18 3521 CB Utrecht The Netherlands</p> <p style="text-align: center;">Telephone No.: +31 30 216 9750 E-mail address: <a href="mailto:robert.ruisch@rabobank.com">robert.ruisch@rabobank.com</a> and <a href="mailto:Leon.Vermeulen@rabobank.com">Leon.Vermeulen@rabobank.com</a> Attention: WRR STIR Trading – Rabobank Commercial Paper Desk</p>
	<p style="text-align: center;"><b>DEALERS</b></p> <p style="text-align: center;"><b>BNP PARIBAS</b> BNP Paribas 16, boulevard des Italiens 75009 PARIS France</p> <p style="text-align: center;">Telephone No.: +33 (0)1 43 16 97 34 E-mail address: <a href="mailto:dl.cp.desk@bnpparibas.com">dl.cp.desk@bnpparibas.com</a> Attention: Commercial Paper Desk</p> <p style="text-align: center;"><b>COÖPERATIEVE RABOBANK U.A.</b> Croeselaan 18 3521 CB Utrecht The Netherlands</p> <p style="text-align: center;">Telephone No.: +31 30 216 9750 E-mail address: <a href="mailto:robert.ruisch@rabobank.com">robert.ruisch@rabobank.com</a> and <a href="mailto:Leon.Vermeulen@rabobank.com">Leon.Vermeulen@rabobank.com</a> Attention: WRR STIR Trading – Rabobank Commercial Paper Desk</p> <p style="text-align: center;"><b>ING BANK N.V.</b> Foppingadreef 7 1102 BD Amsterdam</p>

The Netherlands

Telephone No.: +31 20 563 8181  
E-mail address: FM.Documentation@INGBank.com  
Attention: ECP Desk TRC 00.114

**NATWEST MARKETS N.V.**

Claude Debussylaan 94  
1082 MD Amsterdam  
The Netherlands

Telephone No.: +31 20 464 2755  
E-mail address: ECP@natwestmarkets.com  
Attention: Commercial Paper Group

**THE ISSUE AND PAYING AGENT**

**CITIBANK, N.A., LONDON BRANCH**

Citigroup Centre  
Canada Square  
Canary Wharf  
London E14 5LB  
United Kingdom

Telephone No.: +353 1 622 0866  
E-mail address: ppapayments@citi.com  
Attention: PPA Payments Desk, Issuer Services

## APPENDICES

7.	<b>APPENDICES</b>
Appendix 1	Issuer's Annual Report year 2019
Appendix 2	Issuer's Annual Report year 2018
Appendix 3	Forms of the Notes

## **APPENDIX 1 - ISSUER'S ANNUAL REPORT YEAR N-1**

The English language annual report of the Issuer for the financial year ended 31 December 2019 has been published on the website of the Issuer:

[https://ir.kpn.com/download/companies/koninkpnnv/Results/Integrated\\_Annual\\_Report\\_2019.pdf](https://ir.kpn.com/download/companies/koninkpnnv/Results/Integrated_Annual_Report_2019.pdf)

Copies thereof can be obtained free of charge from the registered office of the Issuer and from the specified office of the Issue and Paying Agent.

The independent auditor's report in respect of the Issuer's financial year ended 31 December 2019 appears on pages 165 – 173 of the English language annual report of the Issuer.

## **APPENDIX 2 - ISSUER'S ANNUAL REPORT YEAR N-2**

The English language annual report of the Issuer for the financial year ended 31 December 2018 has been published on the website of the Issuer:

[https://ir.kpn.com/download/companies/koninkpnnv/Quarterly%20Reports/8\\_Integrated\\_Annual\\_Report\\_2018.pdf](https://ir.kpn.com/download/companies/koninkpnnv/Quarterly%20Reports/8_Integrated_Annual_Report_2018.pdf)

Copies thereof can be obtained free of charge from the registered office of the Issuer and from the specified office of the Issue and Paying Agent.

The independent auditor's report in respect of the Issuer's financial year ended 31 December 2018 appears on pages 184 – 192 of the English language annual report of the Issuer.

## APPENDIX 3 - FORMS OF NOTES

### PART I

#### Form of Multicurrency Global Note (Interest Bearing/Discounted)

THE SECURITIES REPRESENTED BY THIS GLOBAL NOTE HAVE NOT BEEN AND WILL NOT BE REGISTERED UNDER THE UNITED STATES SECURITIES ACT OF 1933, AS AMENDED (THE "SECURITIES ACT") OR ANY U.S. STATE SECURITIES LAWS AND MAY NOT BE OFFERED, SOLD OR DELIVERED WITHIN THE UNITED STATES OR TO, OR FOR THE ACCOUNT OR BENEFIT OF, U.S. PERSONS (AS DEFINED IN REGULATIONS UNDER THE SECURITIES ACT) UNLESS AN EXEMPTION FROM THE REGISTRATION REQUIREMENTS OF THE SECURITIES ACT IS AVAILABLE AND IN ACCORDANCE WITH ALL APPLICABLE SECURITIES LAWS OF ANY STATE OF THE UNITED STATES AND ANY OTHER JURISDICTION. THIS LEGEND SHALL CEASE TO APPLY UPON THE EXPIRY OF THE PERIOD OF 40 DAYS AFTER THE COMPLETION OF THE DISTRIBUTION OF ALL THE SECURITIES OF THE TRANCHE OF WHICH THIS SECURITY FORMS PART.

#### KONINKLIJKE KPN N.V.

(Incorporated in The Netherlands with its corporate seat (*statutaire zetel*) in Rotterdam, The Netherlands)

ISIN:

No.: \_\_\_\_\_ Series No.: \_\_\_\_\_

Issue Date: \_\_\_\_\_ Maturity Date<sup>1</sup>: \_\_\_\_\_

Specified Currency: \_\_\_\_\_ Denomination: \_\_\_\_\_

Nominal Amount: \_\_\_\_\_ Reference Rate: LIBOR/EURIBOR/Other<sup>2</sup>  
(*words and figures if a Sterling Note*)

Fixed Interest Rate<sup>3</sup>: \_\_\_\_\_ % per annum Margin<sup>4</sup>: \_\_\_\_\_ %

Reference Rate Screen Page<sup>5</sup>: \_\_\_\_\_ Interest Determination Date<sup>5</sup>: \_\_\_\_\_

Relevant Time<sup>5</sup>: \_\_\_\_\_ Day Count Fraction<sup>5</sup>: \_\_\_\_\_

<sup>1</sup> Not to be more than 364 days from (and including the Issue Date).

<sup>2</sup> Delete as appropriate. The reference rate will be LIBOR unless this Global Note is denominated in euro and the Issuer and the relevant Dealer agree that the reference rate should be EURIBOR.

<sup>3</sup> Complete for fixed rate interest bearing Notes only.

<sup>4</sup> Complete for floating rate interest bearing Notes only.

<sup>5</sup> Complete for floating rate interest bearing Notes only if a Reference Rate other than LIBOR or EURIBOR is specified. If the specified Reference Rate is LIBOR or EURIBOR leave blank as these provisions are covered in Condition 12.

Calculation Agent<sup>6</sup>: \_\_\_\_\_  
(Interest)

Interest Payment Dates<sup>7</sup>: \_\_\_\_\_

New Global Note Form<sup>8</sup>: \_\_\_\_\_

New Global Note intended to be held in a manner which would allow Eurosystem eligibility<sup>9</sup>: [Not Applicable] / [Yes. Note that the designation "yes" simply means that the Notes are intended upon issue to be deposited with one of the ICSDs as common safekeeper and does not necessarily mean that the Notes will be recognised as eligible collateral for Eurosystem monetary policy and intra-day credit operations by the Eurosystem either upon issue or at any or all times during their life. Such recognition will depend upon the European Central Bank being satisfied that Eurosystem eligibility criteria have been met.] / [No. Whilst the designation is specified as "no" at the date of issue, should the Eurosystem eligibility criteria be amended in the future such that the Notes are capable of meeting them the Notes may then be deposited with one of the ICSDs as common safekeeper. Note that this does not necessarily mean that the Notes will then be recognised as eligible collateral for Eurosystem monetary policy and intra-day credit operations by the Eurosystem at any time during their life. Such recognition will depend upon the European Central Bank being satisfied that Eurosystem eligibility criteria have been met.]

1. For value received, **KONINKLIJKE KPN N.V.** (the "**Issuer**") promises to pay to the bearer of this Global Note on the above-mentioned Maturity Date the above-mentioned Nominal Amount, together with interest thereon at the rate and at the times (if any) specified herein.

All such payments shall be made in accordance with an issue and paying agency agreement dated 25 May 2020 (as amended, restated or supplemented from time to time, the "**Agency Agreement**") between the Issuer, the issue agent and the paying agent referred to therein, a copy of which is available for inspection at the offices of Citibank, N.A., London Branch (the "**Paying Agent**") at Citigroup Centre, Canada

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<sup>6</sup> Complete for floating rate interest bearing Notes only.

<sup>7</sup> Complete for interest bearing Notes.

<sup>8</sup> Insert "Applicable" or "Not Applicable" as relevant.

<sup>9</sup> Insert one of the options "Not Applicable", "Yes" (including explanatory language) or "No" (including explanatory language) as relevant.

Square, Canary Wharf, London E14 5LB, United Kingdom, and subject to and in accordance with the terms and conditions set forth below. All such payments shall be made upon presentation and surrender of this Global Note to or to the order of the Paying Agent referred to above by transfer to an account denominated in the above-mentioned Specified Currency maintained by the bearer (i) with a bank in the principal financial centre in the country of the Specified Currency or, (ii) if this Global Note is denominated or payable in euro by transfer to a euro account (or any other account to which euro may be credited or transferred) maintained by the payee with, a bank in the principal financial centre of any member state of the European Union.

Notwithstanding the foregoing, presentation and surrender of this Global Note shall be made outside the United States and no amount shall be paid by transfer to an account in the United States, or mailed to an address in the United States. In the case of a Global Note denominated in U.S. dollars, payments shall be made by transfer to an account denominated in U.S. dollars in the principal financial centre of any country outside of the United States that the Issuer or Paying Agent so chooses.

2. If this Global Note is not a New Global Note, this Global Note is issued in representation of an issue of Notes in the above-mentioned aggregate Nominal Amount.
3. If this Global Note is a New Global Note, this Global Note is issued in representation of an issue of Notes in an aggregate Nominal Note as from time to time entered in the records of both Euroclear Bank SA/NV ("**Euroclear**") and Clearstream Banking, S.A. ("**Clearstream, Luxembourg**" and, together with Euroclear, the international central securities depositories or "**ICSDs**"). The records of the ICSDs (which expression in this Global Note means the records that each ICSD holds for its customers which reflect the amount of such customers' interests in the Notes (but excluding any interest in any Notes of one ICSD shown in the records of another ICSD), shall be conclusive evidence of the principal amount of Notes represented by this Global Note and, for these purposes, a statement issued by an ICSD (which statement shall be made available to the bearer upon request stating the principal amount of Notes represented by this Global Note at any time shall be conclusive evidence of the records of the ICSDs at that time.
4. All payments in respect of this Global Note by or on behalf of the Issuer shall be made without set-off, counterclaim, fees, liabilities or similar deductions and free and clear of, and without deduction or withholding for or on account of, taxes, levies, duties, assessments or charges of any nature now or hereafter imposed, levied, collected, withheld or assessed by or on behalf of The Netherlands or any political subdivision or taxing authority of or in any of the foregoing ("**Taxes**"). If the Issuer or any agent thereof is required by law or regulation to make any deduction or withholding for or on account of Taxes, the Issuer shall, to the extent permitted by applicable law or regulation, pay such additional amounts as shall be necessary in order that the net amounts received by the bearer of this Global Note after such deduction or withholding shall equal the amount which would have been receivable hereunder in the absence of such deduction or withholding, except that no such additional amounts shall be payable where this Global Note is presented for payment:
  - (a) by or on behalf of a holder which is liable to such Taxes by reason of its having some connection with the jurisdiction imposing the Taxes other than the mere holding of this Global Note; or

- (b) more than 15 days after the Maturity Date or, if applicable, the relevant Interest Payment Date or (in either case) the date on which payment hereof is duly provided for, whichever occurs later, except to the extent that the holder would have been entitled to such additional amounts if it had presented this Global Note on the last day of such period of 15 days.
5. If the Maturity Date or, if applicable, the relevant Interest Payment Date is not a Payment Business Day (as defined herein) payment in respect hereof will not be made and credit or transfer instructions shall not be given until the next following Payment Business Day (unless that date falls more than 364 days after the Issue Date, in which case payment shall be made on the immediately preceding Payment Business Day) and neither the bearer of this Global Note nor the holder or beneficial owner of any interest herein or rights in respect hereof shall be entitled to any interest or other sums in respect of such postponed payment.

As used in this Global Note:

**"Payment Business Day"** means any day other than a Saturday or Sunday which is either (i) if the above-mentioned Specified Currency is any currency other than euro, a day on which commercial banks and foreign exchange markets settle payments and are open for general business (including dealings in foreign exchange and foreign currency deposits) in the principal financial centre of the country of the relevant Specified Currency or (ii) if the currency of payment is euro, any day which is a TARGET Business Day; and

**"TARGET Business Day"** means a day on which the Trans-European Automated Real-time Gross Settlement Express Transfer (TARGET2) System, or any successor thereto, is operating credit or transfer instructions in respect of payments in euro.

Provided that if the Paying Agent determines with the agreement of the Issuer that the market practice in respect of euro denominated internationally offered securities is different from that specified above, the above shall be deemed to be amended so as to comply with such market practice and the Paying Agent shall procure that a notice of such amendment is published not less than 15 days prior to the date on which any payment in euro falls due to be made in such manner as the Paying Agent may determine.

6. The payment obligation of the Issuer represented by this Global Note constitutes and at all times shall constitute a direct and unsecured obligation of the Issuer ranking at least *pari passu* with all present and future unsecured and unsubordinated indebtedness of the Issuer other than obligations preferred by mandatory provisions of law applying to companies generally.
7. This Global Note is negotiable (*overdraagbaar*) and, accordingly, title hereto shall pass by delivery (*levering*) and the bearer shall be treated as being absolutely entitled to receive payment upon due presentation hereof free and clear of any set-off or counterclaim on the part of the Issuer against any previous bearer hereof.
8. This Global Note is issued in respect of an issue of Notes of the Issuer and is exchangeable in whole (but not in part only) for duly executed and authenticated bearer

Notes in definitive form (whether before, on or, subject as provided below, after the Maturity Date):

- (a) if one or both of Euroclear and Clearstream, Luxembourg or any other relevant clearing system(s) in which this Global Note is held at the relevant time is closed for a continuous period of 14 days or more (other than by reason of weekends or public holidays statutory or otherwise) or announces an intention permanently to cease business or does in fact do so); or
- (b) if default is made in the payment of any amount payable in respect of this Global Note.

Upon presentation and surrender of this Global Note during normal business hours to or to the order of the Paying Agent (or to any other person or at any other office outside the United States as may be designated in writing by the Issuer to the bearer) on behalf of the Issuer, the Issue Agent shall authenticate and deliver, in exchange for this Global Note, bearer definitive notes denominated in the above-mentioned Specified Currency in an aggregate nominal amount equal to the Nominal Amount of this Global Note.

9. If, upon any such default and following such surrender, definitive Notes are not issued in full exchange for this Global Note before 5.00 p.m. (London time) on the thirtieth day after surrender (the "**Relevant Time**"), each Relevant Account Holder shall automatically acquire on the Relevant Time, without the need for any further action on behalf of any person, against the Issuer all those rights which such Relevant Account Holder would have had if at the Relevant Time it held and owned duly executed and authenticated definitive Notes in respect of each underlying Note represented by such Global Note which such Relevant Account Holder has credited to its securities account with the Relevant Clearing System at the Relevant Time. The Issuer's obligation pursuant to this paragraph shall be a separate and independent obligation by reference to each relevant underlying Note and the Issuer agrees that a Relevant Account Holder may assign its rights hereunder in whole or in part.

As used in this Global Note:

"**Relevant Clearing System**" means Euroclear and Clearstream, Luxembourg.

"**Relevant Account Holder**" means any account holder with the Relevant Clearing System which has underlying Notes credited to its securities account from time to time.

10. If this is an interest bearing Global Note, then:
- (a) notwithstanding the provisions of paragraph 1 above, if any payment of interest in respect of this Global Note falling due for payment prior to the above-mentioned Maturity Date remains unpaid on the fifteenth day after falling so due, the Nominal Amount shall be payable on such fifteenth day;
  - (b) upon each payment of interest (if any) prior to the Maturity Date in respect of:
    - (i) this Global Note (if this Global Note is not a New Global Note) the Schedule hereto shall be duly completed by the Paying Agent to reflect such payment;

- (ii) this Global Note (if this Global Note is a New Global Note) details of such payment shall be entered *pro rata* in the records of the ICSDs;
  - (c) payments due in respect of Notes for the time being represented by this Global Note shall be made to the bearer of this Global Note and each payment so made will discharge the Issuer's obligations in respect thereof. Any failure to make the entries referred to in (b) above shall not affect such discharge;
  - (d) if no Interest Payment Dates are specified in this Global Note, the Interest Payment Date shall be the Maturity Date.
- 11. If this is a fixed rate interest bearing Global Note, interest shall be calculated on the Nominal Amount as follows:
  - (a) interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 360 days or, if this Global Note is denominated in Sterling, 365 days at the above-mentioned Interest Rate with the resulting figure being rounded to the nearest amount of the above-mentioned Specified Currency which is available as legal tender in the country or countries (in the case of the euro) of the Specified Currency (with halves being rounded upwards); and
  - (b) the period beginning on (and including) the Issue Date and ending on (but excluding) the first Interest Payment Date and each successive period beginning on (and including) an Interest Payment Date and ending on (but excluding) the next succeeding Interest Payment Date is an "**Interest Period**" for the purposes of this paragraph.
- 12. If this is a floating rate interest bearing Global Note, interest shall be calculated on the Nominal Amount as follows:
  - (a) in the case of a Global Note which specifies LIBOR as the Reference Rate on its face, the Rate of Interest will be the aggregate of LIBOR and the above-mentioned Margin (if any) above or below LIBOR. Interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 360 days or, if this Global Note is denominated in Sterling, 365 days.

As used in this Global Note:

"**LIBOR**" shall be equal to the rate defined as "LIBOR-BBA" in respect of the above-mentioned Specified Currency (as defined in the 2006 ISDA Definitions published by the International Swaps and Derivatives Association, Inc., as amended, updated or replaced as at the date of this Global Note, (the "**ISDA Definitions**") as at 11.00 a.m. (London time) or as near thereto as practicable on the second London Banking Day before the first day of the relevant Interest Period or, if this Global Note is denominated in Sterling, on the first day thereof

(a "**LIBOR Interest Determination Date**"), as if the Reset Date (as defined in the ISDA Definitions) were the first day of such Interest Period and the Designated Maturity (as defined in the ISDA Definitions) were the number of months specified on the face of this Global Note in relation to the Reference Rate; and

"**London Banking Day**" shall mean a day on which commercial banks are open for general business (including dealings in foreign exchange and foreign currency deposits) in London;

- (b) in the case of a Global Note which specifies EURIBOR as the Reference Rate on its face, the Rate of Interest will be the aggregate of EURIBOR and the above-mentioned Margin (if any) above or below EURIBOR. Interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 360 days.

As used in this Global Note, "**EURIBOR**" shall be equal to EUR-EURIBOR-Reuters (as defined in the ISDA Definitions) as at 11.00 a.m. (Brussels time) or as near thereto as practicable on the second TARGET Business Day before the first day of the relevant Interest Period (a "**EURIBOR Interest Determination Date**"), as if the Reset Date (as defined in the ISDA Definitions) was the first day of such Interest Period and the Designated Maturity (as defined in the ISDA Definitions) was the number of months specified on the face of this Global Note in relation to the Reference Rate;

- (c) in the case of a Global Note which specifies any other Reference Rate on its face, the Rate of Interest will be the aggregate of such Reference Rate and the above-mentioned Margin (if any) above or below such Reference Rate. Interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 365 days;
- (d) the Calculation Agent will, as soon as practicable after 11.00 a.m. (London time) on each LIBOR Interest Determination Date or 11.00 a.m. (Brussels time) on each EURIBOR Interest Determination Date or on each Interest Determination Date (as the case may be), determine the Rate of Interest and calculate the amount of interest payable (the "**Amount of Interest**") for the relevant Interest Period. The Amount of Interest shall be calculated by applying the Rate of Interest to the Nominal Amount of one Note of each denomination, multiplying such product by the actual number of days in the Interest Period concerned divided by 360 or, if this Global Note is denominated in Sterling, by 365, and rounding the resulting figure to the nearest amount of the above-mentioned Specified Currency which is available as legal tender in the country or countries (in the case of the euro) of the Specified Currency (with halves being rounded upwards). The determination of the Rate of Interest and the Amount of Interest by the Calculation Agent named above shall (in the absence of manifest error) be final and binding upon all parties;

- (e) the period beginning on (and including) the Issue Date and ending on (but excluding) the first Interest Payment Date and each successive period beginning on (and including) an Interest Payment Date and ending on (but excluding) the next succeeding Interest Payment Date is called an "**Interest Period**" for the purposes of this paragraph; and
  - (f) the Issuer will procure that a notice specifying the Rate of Interest payable in respect of each Interest Period be published as soon as practicable after the determination of the Rate of Interest. Such notice will be delivered to the clearing system(s) in which this Global Note is held at the relevant time or, if this Global Note has been exchanged for bearer definitive Notes pursuant to paragraph 7, will be published in a leading English language daily newspaper published in London (which is expected to be the *Financial Times*).
13. As used herein, "**Rate of Interest**" in the case of Floating Rate Notes means the rate of interest which is determined in accordance with the relevant provisions of paragraph 12. If a Rate of Interest and/or Amount of Interest cannot be determined on the relevant interest determination date in accordance with the provisions of paragraph 12 for any Interest Period due to LIBOR, EURIBOR or any other applicable Reference Rate (as the case may be) not being available on the relevant screen page at the relevant time, then the Calculation Agent shall use the Rate of Interest applicable for the last preceding Interest Period to determine the Rate of Interest and/or Amount of Interest (as applicable) for such subsequent Interest Period or, if there is no such preceding Interest Period, the sum of the Margin and the rate or (as the case may be) the arithmetic mean for the first Interest Period had this Global Note been in issue for a period equal to the duration to the scheduled first Interest Period but ending on (and excluding) the Issue Date.
- The determination of a Rate of Interest and/or Amount of Interest by the Calculation Agent for any Interest Period pursuant to paragraphs 12 and/or this paragraph 13 shall (in the absence of manifest error) be final and binding upon all parties.
14. If the proceeds of this Global Note are accepted in the United Kingdom, the Principal Amount or Minimum Redemption Amount (as applicable) shall be not less than £100,000 (or the equivalent in any other currency).
15. Instructions for payment must be received at the offices of the Paying Agent referred to above together with this Global Note as follows:
- (a) if this Global Note is denominated in United States dollars or Sterling, on or prior to the relevant payment date; and
  - (b) in all other cases, at least one Business Day prior to the relevant payment date.
- As used in this paragraph, "**Business Day**" means:
- (i) a day other than a Saturday or Sunday on which commercial banks are open for general business (including dealings in foreign exchange and foreign currency deposits) in London; and

(ii) in the case of payments in euro, a TARGET Business Day and, in all other cases, a day on which commercial banks are open for general business (including dealings in foreign exchange and foreign currency deposits) in the principal financial centre in the country of the above-mentioned Specified Currency.

16. This Global Note shall not be validly issued unless manually authenticated by Citibank, N.A., London Branch as issue agent.
17. If this Global Note is a New Global Note, this Global Note shall not be valid for any purpose until it has been effectuated for and on behalf of the entity appointed as common safekeeper by the ICSDs.
18. While this Global Note is held on behalf of a clearing system, notices in respect of this Global Note may be given by delivery of the notice to the relevant clearing system(s) and such notice shall be deemed to have been given in the bearer on the day after the day on which such notice was given to the relevant clearing system(s).
19. This Global Note and non-contractual obligations arising out of or in connection with this Global Note shall be governed by, and shall be construed in accordance with, the laws of The Netherlands. All disputes in connection with or arising from this Global Note or its execution will be judged by the courts of Amsterdam, The Netherlands, judging in the first instance, and its appellate courts.
20. Articles 229(e) to 229(k) of the Netherlands Commercial Code (*Wetboek van Koophandel*) do not apply to this Global Note.

**AUTHENTICATED** by  
**CITIBANK, N.A., LONDON BRANCH**  
without recourse, warranty or liability and  
for authentication purposes only

Signed on behalf of:  
**KONINKLIJKE KPN N.V.**

By: .....  
(*Authorised Signatory*)

By: .....  
(*Authorised Signatory*)

**If this Note is a New Global Note, EFFECTUATED** by  
**COMMON SAFEKEEPER**  
without recourse, warranty or liability

By: .....  
(*Authorised Signatory*)

**SCHEDULE\*\***  
**PAYMENTS OF INTEREST**

The following payments of interest in respect of this Global Note have been made:

<u>Date Made</u>	<u>Payment From</u>	<u>Payment To</u>	<u>Amount Paid</u>	<u>Notation on behalf of Paying Agent</u>
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\*\* Applicable for a Global Note which is not a New Global Note only.

## PART II

### Form of Multicurrency Definitive Note (Interest Bearing/Discounted) (Non-Sterling)

[Unless between individuals not acting in the conduct of a business or profession, each transaction regarding this Note which involves the physical delivery thereof within, from or into The Netherlands, must be effected (as required by the Dutch Savings Certificates Act (*Wet inzake Spaarbewijzen*) of 21 May 1985) through the mediation of the Issuer or member of Euronext Amsterdam N.V. and must either be:

1. between individuals or legal entities who or which trade or invest in securities in the conduct of a profession or trade (which includes banks, dealers, insurance companies, pension funds, other institutional investors and commercial enterprises which regularly, as an ancillary activity, invest in securities); or, in any other case
2. recorded in a transaction note which includes the name and address of each party to the transaction, the nature of the transaction and the details and serial number of this Note.]\*

### KONINKLIJKE KPN N.V. (Incorporated in The Netherlands with its corporate seat (*statutaire zetel*) in Rotterdam, The Netherlands)

No: \_\_\_\_\_ Series No.: \_\_\_\_\_  
Issue Date: \_\_\_\_\_ Maturity Date: \_\_\_\_\_  
Specified Currency: \_\_\_\_\_ Denomination: \_\_\_\_\_  
Nominal Amount: \_\_\_\_\_ Reference Rate: \_\_\_\_\_ months  
LIBOR/EURIBOR/Other<sup>1</sup>  
Margin:<sup>2</sup> \_\_\_\_\_ % Fixed Interest Rate:<sup>3</sup> \_\_\_\_\_ % per annum  
Reference Rate Screen Page<sup>4</sup> : \_\_\_\_\_ Interest Determination Date<sup>4</sup>: \_\_\_\_\_

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\* This legend should be placed on zero coupon or discounted Notes and Notes that constitute a claim for a fixed sum against the relevant Issuer on which interest only becomes due at maturity or on which no interest is due whatsoever and which are distributed within, from or into The Netherlands in the course of initial distribution or immediately thereafter.

<sup>1</sup> Delete as appropriate. The reference rate will be LIBOR unless this Note is denominated in euro and the Issuer and the relevant Dealer agree that the reference rate should be EURIBOR.

<sup>2</sup> Complete for floating rate interest bearing Notes only.

<sup>3</sup> Complete for fixed rate interest bearing Notes only.

<sup>4</sup> Complete for floating rate interest bearing Notes only if a Reference Rate other than LIBOR or EURIBOR is specified. If the specified Reference Rate is LIBOR or EURIBOR leave blank as these provisions are covered in Condition 8.

Relevant Time<sup>4</sup>: \_\_\_\_\_ Day Count Fraction<sup>4</sup>: \_\_\_\_\_

Interest Payment Dates<sup>5</sup>: \_\_\_\_\_ Calculation Agent<sup>6</sup>: \_\_\_\_\_

*(Interest)*

1. For value received, **KONINKLIJKE KPN N.V.** (the "**Issuer**") promises to pay to the bearer of this Note on the above-mentioned Maturity Date the above-mentioned Nominal Amount, together with interest thereon at the rate and at the times (if any) specified herein.

All such payments shall be made in accordance with an issue and paying agency agreement dated 25 May 2020 (as amended, restated or supplemented from time to time, the "**Agency Agreement**") between the Issuer, the issue agent and the paying agent referred to therein, a copy of which is available for inspection at the offices of Citibank, N.A., London Branch (the "**Paying Agent**") at Citigroup Centre, Canada Square, Canary Wharf, London E14 5LB, United Kingdom, and subject to and in accordance with the terms and conditions set forth below. All such payments shall be made upon presentation and surrender of this Note at the offices of the Paying Agent referred to above by transfer to an account denominated in the above-mentioned Specified Currency maintained by the bearer in (i) the principal financial centre in the country of the Specified Currency or, (ii) if this Note is denominated in euro, by euro cheque drawn on, or by transfer to a euro account (or any other account to which euro may be credited or transferred) maintained by the payee with, a bank in the principal financial centre of any member state of the European Union.

2. All payments in respect of this Note by or on behalf of the Issuer shall be made without set-off, counterclaim, fees, liabilities or similar deductions and free and clear of, and without deduction or withholding for or on account of, taxes, levies, duties, assessments or charges of any nature now or hereafter imposed, levied, collected, withheld or assessed in any jurisdiction through, in or from which such payments are made or any political subdivision or taxing authority of or in any of the foregoing ("**Taxes**"). If the Issuer or any agent thereof is required by law or regulation to make any deduction or withholding for or on account of Taxes, the Issuer shall, to the extent permitted by applicable law or regulation, pay such additional amounts as shall be necessary in order that the net amounts received by the bearer of this Note after such deduction or withholding shall equal the amount which would have been receivable hereunder in the absence of such deduction or withholding, except that no such additional amounts shall be payable where this Note is presented for payment:
  - (a) by or on behalf of a holder which is liable to such Taxes by reason of its having some connection with the jurisdiction imposing the Taxes other than the mere holding of this Note; or
  - (b) more than 15 days after the Maturity Date or, if applicable, the relevant Interest Payment Date or (in either case) the date on which payment hereof is duly provided for, whichever occurs later, except to the extent that the holder would

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<sup>5</sup> Complete for interest bearing Notes.

<sup>6</sup> Complete for floating rate interest bearing Notes only.

have been entitled to such additional amounts if it had presented this Note on the last day of such period of 15 days.

3. The payment obligation of the Issuer represented by this Note constitutes and at all times shall constitute a direct and unsecured obligation of the Issuer ranking at least *pari passu* with all present and future unsecured and unsubordinated indebtedness of the Issuer other than obligations preferred by mandatory provisions of law.
4. If the Maturity Date or, if applicable, the relevant Interest Payment Date is not a Payment Business Day (as defined herein) payment in respect hereof will not be made and credit or transfer instructions shall not be given until the next following Payment Business Day and the bearer of this Note shall not be entitled to any interest or other sums in respect of such postponed payment.

As used in this Note:

**"Payment Business Day"** means any day other than a Saturday or Sunday which is either (i) if the above-mentioned Specified Currency is any currency other than euro, a day on which commercial banks and foreign exchange markets settle payments and are open for general business (including dealings in foreign exchange and foreign currency deposits) in the principal financial centre of the country of the relevant Specified Currency or (ii) if the above-mentioned Specified Currency is euro, a day which is a TARGET Business Day; and

**"TARGET Business Day"** means a day on which the Trans-European Automated Real-time Gross Settlement Express Transfer (TARGET2) System, or any successor thereto, is operating credit or transfer instructions in respect of payments in euro.

5. This Note is negotiable (*overdraagbaar*) and, accordingly, title hereto shall pass by delivery (*levering*) and the bearer shall be treated as being absolutely entitled to receive payment upon due presentation hereof (notwithstanding any notation of ownership or other writing thereon or notice of any previous loss or theft thereof).
6. If this is an interest bearing Note, then:
  - (a) notwithstanding the provisions of paragraph 1 above, if any payment of interest in respect of this Note falling due for payment prior to the above-mentioned Maturity Date remains unpaid on the fifteenth day after falling so due, the Nominal Amount shall be payable on such fifteenth day; and
  - (b) upon each payment of interest (if any) prior to the Maturity Date in respect of this Note, the Schedule hereto shall be duly completed by the Paying Agent to reflect such payment.
7. If this is a fixed rate interest bearing Note, interest shall be calculated on the Nominal Amount as follows:
  - (a) interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 360 days at the above-mentioned Interest Rate with the resulting figure being rounded to the nearest amount of

the above-mentioned Specified Currency which is available as legal tender in the country or countries (in the case of the euro) of the Specified Currency (with halves being rounded upwards); and

- (b) the period beginning on the Issue Date and ending on the first Interest Payment Date and each successive period beginning on an Interest Payment Date and ending on the next succeeding Interest Payment Date is an "**Interest Period**" for the purposes of this paragraph.

8. If this is a floating rate interest bearing Note, interest shall be calculated on the Nominal Amount as follows:

- (a) in the case of a Note which specifies LIBOR as the Reference Rate on its face, the Rate of Interest will be the aggregate of LIBOR and the above-mentioned Margin (if any) above or below LIBOR. Interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 360 days.

As used in this Note:

"**LIBOR**" shall be equal to the rate defined as "LIBOR-BBA" in respect of the above-mentioned Specified Currency (as defined in the 2006 ISDA Definitions published by the International Swaps and Derivatives Association, Inc., as amended, updated or replaced as at the date of this Note, (the "**ISDA Definitions**")) as at 11.00 a.m. (London time) or as near thereto as practicable on the second London Banking Day before the first day of the relevant Interest Period (a "**LIBOR Interest Determination Date**"), as if the Reset Date (as defined in the ISDA Definitions) were the first day of such Interest Period and the Designated Maturity (as defined in the ISDA Definitions) were the number of months specified on the face of this Note in relation to the Reference Rate; and

"**London Banking Day**" shall mean a day on which commercial banks are open for general business (including dealings in foreign exchange and foreign currency deposits) in London;

- (b) in the case of a Note which specifies EURIBOR as the Reference Rate on its face, the Rate of Interest will be the aggregate of EURIBOR and the above-mentioned Margin (if any) above or below EURIBOR. Interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 360 days.

As used in this Note, "**EURIBOR**" shall be equal to EUR-EURIBOR-Reuters (as defined in the ISDA Definitions) as at 11.00 a.m. (Brussels time) or as near thereto as practicable on the second TARGET Business Day before the first day of the relevant Interest Period (a "**EURIBOR Interest Determination Date**"), as if the Reset Date (as defined in the ISDA Definitions) were the first day of

such Interest Period and the Designated Maturity (as defined in the ISDA Definitions) were the number of months specified on the face of this Note in relation to the Reference Rate;

- (c) in the case of a Global Note which specifies any other Reference Rate on its face, the Rate of Interest will be the aggregate of such Reference Rate and the above-mentioned Margin (if any) above or below such Reference Rate. Interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 365 days;
  - (d) the Calculation Agent will, as soon as practicable after 11.00 a.m. (London time) on each LIBOR Interest Determination Date or 11.00 a.m. (Brussels time) on each EURIBOR Interest Determination Date or on each Interest Determination Date (as the case may be), determine the Rate of Interest and calculate the amount of interest payable (the "**Amount of Interest**") for the relevant Interest Period. The Amount of Interest shall be calculated by applying the Rate of Interest to the Nominal Amount of one Note of each denomination, multiplying such product by the actual number of days in the Interest Period concerned divided by 360 and rounding the resulting figure to the nearest amount of the above-mentioned Specified Currency which is available as legal tender in the country or countries (in the case of the euro) of the Specified Currency (with halves being rounded upwards). The determination of the Rate of Interest and the Amount of Interest by the Calculation Agent named above shall (in the absence of manifest error) be final and binding upon all parties;
  - (e) a certificate of the Calculation Agent as to the Rate of Interest payable hereon for any Interest Period shall be conclusive and binding as between the Issuer and the bearer hereof;
  - (f) the period beginning on the Issue Date and ending on the first Interest Payment Date and each successive period beginning on an Interest Payment Date and ending on the next succeeding Interest Payment Date is called an "**Interest Period**" for the purposes of this paragraph; and
  - (g) the Issuer will procure that a notice specifying the Rate of Interest payable in respect of each Interest Period be published as soon as practicable after the determination of the Rate of Interest. Such notice will be delivered to the bearer of this Note, or if that is not practicable, will be published in a leading English language daily newspaper published in London (which is expected to be the *Financial Times*).
9. As used herein, "**Rate of Interest**" in the case of Floating Rate Notes means the rate of interest which is determined in accordance with the relevant provisions of paragraph 8. If a Rate of Interest and/or Amount of Interest cannot be determined on the relevant interest determination date in accordance with the provisions of paragraph 8 for any Interest Period due to LIBOR, EURIBOR or any other applicable Reference Rate (as the case may be) not being available on the relevant screen page at the relevant time, then the Calculation Agent shall use the Rate of Interest applicable for the last preceding Interest Period to determine the Rate of Interest and/or Amount of Interest (as

applicable) for such subsequent Interest Period or, if there is no such preceding Interest Period, the sum of the Margin and the rate or (as the case may be) the arithmetic mean for the first Interest Period had this Note been in issue for a period equal to the duration to the scheduled first Interest Period but ending on (and excluding) the Issue Date.

The determination of a Rate of Interest and/or Amount of Interest by the Calculation Agent for any Interest Period pursuant to paragraphs 8 and/or this paragraph 9 shall (in the absence of manifest error) be final and binding upon all parties.

10. Instructions for payment must be received at the offices of the Paying Agent referred to above together with this Note as follows:
- (a) if this Note is denominated in United States Dollars, on or prior to the relevant payment date; and
  - (b) in all other cases, at least one Business Day prior to the relevant payment date.

As used in this paragraph, "**Business Day**" means:

- (i) a day other than a Saturday or Sunday on which commercial banks are open for general business (including dealings in foreign exchange and foreign currency deposits) in London; and
  - (ii) in the case of payments in euro, a TARGET Business Day and, in all other cases, a day on which commercial banks are open for general business (including dealings in foreign exchange and foreign currency deposits) in the principal financial centre in the country of the above-mentioned Specified Currency.
11. This Note shall not be validly issued unless manually authenticated by Citibank, N.A., London Branch as issue agent.
12. This Note and non-contractual obligations arising out of or in connection with this Note shall be governed by, and shall be construed in accordance with, the laws of The Netherlands. All disputes in connection with or arising from this Global Note or its execution will be judged by the courts of Amsterdam, The Netherlands, judging in the first instance, and its appellate courts.
13. Articles 229(e) to 229(k) of the Netherlands Commercial Code (*Wetboek van Koophandel*) do not apply to this Note.

**AUTHENTICATED** by  
**CITIBANK, N.A., LONDON BRANCH**  
without recourse, warranty or liability and  
for authentication purposes only

Signed on behalf of:  
**KONINKLIJKE KPN N.V.**

By: .....  
(*Authorised Signatory*)

By: .....  
(*Authorised Signatory*)

**SCHEDULE  
PAYMENTS OF INTEREST**

The following payments of interest in respect of this Note have been made:

<u>Date Made</u>	<u>Payment From</u>	<u>Payment To</u>	<u>Amount Paid</u>	<u>Notation on behalf of Paying Agent</u>
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## PART III

### Form of Definitive Note (for use where the Issuer accepts the proceeds of issue in the United Kingdom)

[Unless between individuals not acting in the conduct of a business or profession, each transaction regarding this Note which involves the physical delivery thereof within, from or into The Netherlands, must be effected (as required by the Dutch Savings Certificates Act (*Wet inzake Spaarbewijzen*) of 21 May 1985) through the mediation of the Issuer or member of Euronext Amsterdam N.V. and must either be:

1. between individuals or legal entities who or which trade or invest in securities in the conduct of a profession or trade (which includes banks, dealers, insurance companies, pension funds, other institutional investors and commercial enterprises which regularly, as an ancillary activity, invest in securities); or, in any other case

2. recorded in a transaction note which includes the name and address of each party to the transaction, the nature of the transaction and the details and serial number of this Note.]\*

£[100,000][500,000][1,000,000]

### KONINKLIJKE KPN N.V.

(Incorporated in The Netherlands with its corporate seat (*statutaire zetel*) in Rotterdam,  
The Netherlands)

No: \_\_\_\_\_ Series No.: \_\_\_\_\_

Issue Date: \_\_\_\_\_ Maturity Date: \_\_\_\_\_

Denomination: \_\_\_\_\_ Nominal Amount: \_\_\_\_\_  
(words and figures)

Reference Rate:<sup>16</sup> \_\_\_\_\_ months LIBOR Margin:<sup>17</sup> \_\_\_\_\_ %

Fixed Interest Rate:<sup>18</sup> \_\_\_\_\_ % per annum Calculation Agent:<sup>19</sup> \_\_\_\_\_  
(Interest)

Interest Payment Dates:<sup>20</sup> \_\_\_\_\_  
(Interest)

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\* This legend should be placed on zero coupon or discounted Notes and Notes that constitute a claim for a fixed sum against the relevant Issuer on which interest only becomes due at maturity or on which no interest is due whatsoever and which are distributed within, from or into The Netherlands in the course of initial distribution or immediately thereafter.

<sup>16</sup> Complete for floating rate interest bearing Notes only.

<sup>17</sup> Complete for floating rate interest bearing Notes only.

<sup>18</sup> Complete for fixed rate interest bearing Notes only.

<sup>19</sup> Complete for floating rate interest bearing Notes only.

<sup>20</sup> Complete for interest bearing Notes if interest is payable before the Maturity Date.

1. For value received, **KONINKLIJKE KPN N.V.** (the "**Issuer**") promises to pay to the bearer of this Note on the above-mentioned Maturity Date the above-mentioned Nominal Amount, together with interest thereon at the rate and at the times (if any) specified herein.

All such payments shall be made in accordance with an issue and paying agency agreement dated 25 May 2020 between the Issuer, the issue agent and the paying agent referred to therein, a copy of which is available for inspection at the offices of Citibank, N.A., London Branch (the "**Paying Agent**") at Citigroup Centre, Canada Square, Canary Wharf, London E14 5LB, United Kingdom, and subject to and in accordance with the terms and conditions set forth below. All such payments shall be made upon presentation and surrender of this Note at the offices of the Paying Agent referred to above by transfer to a sterling account maintained by the bearer in London.

2. All payments in respect of this Note by or on behalf of the Issuer shall be made without set-off, counterclaim, fees, liabilities or similar deductions and free and clear of, and without deduction or withholding for or on account of, taxes, levies, duties, assessments or charges of any nature now or hereafter imposed, levied, collected, withheld or assessed in any jurisdiction through, in or from which such payments are made or any political subdivision or taxing authority of or in any of the foregoing ("**Taxes**"). If the Issuer or any agent thereof is required by law or regulation to make any deduction or withholding for or on account of Taxes, the Issuer shall, to the extent permitted by applicable law or regulation, pay such additional amounts as shall be necessary in order that the net amounts received by the bearer of this Note after such deduction or withholding shall equal the amount which would have been receivable hereunder in the absence of such deduction or withholding, except that no such additional amounts shall be payable where this Note is presented for payment:
  - (a) by or on behalf of a holder which is liable to such Taxes by reason of its having some connection with the jurisdiction imposing the Taxes other than the mere holding of this Note; or
  - (b) more than 15 days after the Maturity Date or, if applicable, the relevant Interest Payment Date or (in either case) the date on which payment hereof is duly provided for, whichever occurs later, except to the extent that the holder would have been entitled to such additional amounts if it had presented this note on the last day of each 15 day period.
3. The payment obligation of the Issuer represented by this Note constitutes and at all times shall constitute a direct and unsecured obligation of the Issuer ranking at least *pari passu* with all present and future unsecured and unsubordinated indebtedness of the Issuer other than obligations preferred by mandatory provisions of law.
4. If the Maturity Date or, if applicable, the relevant Interest Payment Date is not a Payment Business Day (as defined herein) payment in respect hereof will not be made and credit or transfer instructions shall not be given until the next following Payment Business Day and the bearer of this Note shall not be entitled to any interest or other sums in respect of such postponed payment. As used in this Note, "**Payment Business Day**" means any day other than a Saturday or Sunday which is a day on which commercial banks and foreign exchange markets settle payments and are open for general business in London.

5. This Note is negotiable (*overdraagbaar*) and, accordingly, title hereto shall pass by delivery (*levering*) and the bearer shall be treated as being absolutely entitled to receive payment upon due presentation hereof (notwithstanding any notation of ownership or other writing thereon or notice of any previous loss or theft thereof).
6. This Note shall not be validly issued unless manually authenticated by Citibank, N.A., London Branch as issue agent.
7. This Note and non-contractual obligations arising out of or in connection with this Note shall be governed by, and shall be construed in accordance with, the laws of The Netherlands. All disputes in connection with or arising from this Global Note or its execution will be judged by the courts of Amsterdam, The Netherlands, judging in the first instance, and its appellate courts.
8. Articles 229(e) to 229(k) of the Netherlands Commercial Code (*Wetboek van Koophandel*) do not apply to this Note.

**AUTHENTICATED** by  
**CITIBANK, N.A., LONDON BRANCH**  
 without recourse, warranty or liability and  
 for authentication purposes only

Signed on behalf of:  
**KONINKLIJKE KPN N.V.**

By: .....  
 (*Authorised Signatory*)

By: .....  
 (*Authorised Signatory*)

By: .....  
 (*Authorised Signatory*)

[On the Reverse]

- (A) If this is an interest bearing Note, then:
- (a) notwithstanding the provisions of paragraph 1 above, if any payment of interest in respect of this Note falling due for payment prior to the above-mentioned Maturity Date remains unpaid on the fifteenth day after falling so due, the amount referred to in part (a) or (b) (as the case may be) of paragraph 1 shall be payable on such fifteenth day; and
  - (b) upon each payment of interest (if any) prior to the Maturity Date in respect of this Note, the Schedule hereto shall be duly completed by the Paying Agent to reflect such payment.
- (B) If this is a fixed rate interest bearing Note, interest shall be calculated on the Nominal Amount as follows:
- (a) interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 365 days at the above-mentioned Interest Rate with the resulting figure being rounded to the nearest penny (with halves being rounded upwards); and
  - (b) the period beginning on the Issue Date and ending on the first Interest Payment Date and each successive period beginning on an Interest Payment Date and ending on the next succeeding Interest Payment Date is an "**Interest Period**" for the purposes of this paragraph (B).
- (C) If this is a floating rate interest bearing Note, interest shall be calculated on the Nominal Amount as follows:
- (a) the Rate of Interest will be the aggregate of LIBOR and the above-mentioned Margin (if any) above or below LIBOR. Interest shall be payable on the Nominal Amount in respect of each successive Interest Period (as defined below) from the Issue Date to the Maturity Date only, in arrear on the relevant Interest Payment Date, on the basis of the actual number of days in such Interest Period and a year of 365 days. As used in this Note, "**LIBOR**" shall be equal to the rate defined as "LIBOR-BBA" in respect of Sterling (as defined in the 2006 ISDA Definitions published by the International Swaps and Derivatives Association, Inc., as amended, updated or replaced as at the date of this Note (the "**ISDA Definitions**")) as at 11.00 a.m. (London time) or as near thereto as practicable on the first day of the relevant Interest Period (the "**LIBOR Interest Determination Date**"), as if the Reset Date (as defined in the ISDA Definitions) were the first day of such Interest Period and the Designated Maturity (as defined in the ISDA Definitions) were the number of months specified on the face of this Note in relation to the Reference Rate;
  - (b) the Calculation Agent will, as soon as practicable after 11.00 a.m. (London time) on the LIBOR Interest Determination Date, determine the Rate of Interest and calculate the amount of interest payable (the "**Amount of Interest**") for the

relevant Interest Period. The Amount of Interest shall be calculated by applying the Rate of Interest to the Nominal Amount of one Note of each denomination, multiplying such product by the actual number of days in the Interest Period concerned divided by 365 and rounding the resulting figure to the nearest penny. The determination of the Rate of Interest and the Amount of Interest by the Calculation Agent named above shall (in the absence of manifest error) be final and binding upon all parties;

- (c) a certificate of the Calculation Agent as to the Rate of Interest payable hereon for any Interest Period shall be conclusive and binding as between the Issuer and the bearer hereof;
  - (d) the period beginning on the Issue Date and ending on the first Interest Payment Date and each successive period beginning on an Interest Payment Date and ending on the next succeeding Interest Payment Date is called an "**Interest Period**" for the purposes of this paragraph (C).
- (D) As used herein, "**Rate of Interest**" in the case of Floating Rate Notes means the rate of interest which is determined in accordance with the relevant provisions of paragraph C. If a Rate of Interest and/or Amount of Interest cannot be determined on the relevant interest determination date in accordance with the provisions of paragraph C for any Interest Period due to LIBOR not being available on the relevant screen page at the relevant time, then the Calculation Agent shall use the Rate of Interest applicable for the last preceding Interest Period to determine the Rate of Interest and/or Amount of Interest (as applicable) for such subsequent Interest Period or, if there is no such preceding Interest Period, the sum of the Margin and the rate or (as the case may be) the arithmetic mean for the first Interest Period had this Note been in issue for a period equal to the duration to the scheduled first Interest Period but ending on (and excluding) the Issue Date.

The determination of a Rate of Interest and/or Amount of Interest by the Calculation Agent for any Interest Period pursuant to paragraphs C and/or this paragraph D shall (in the absence of manifest error) be final and binding upon all parties.

**SCHEDULE**  
**Payments of Interest**

The following payments of interest in respect of this Note have been made:

<u>Date Made</u>	<u>Payment From</u>	<u>Payment To</u>	<u>Amount Paid</u>	<u>Notation on behalf of Paying Agent</u>
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