



Invitation to attend the KPN Extraordinary General Meeting of Shareholders 2020

Koninklijke KPN N.V. ("KPN") invites its Shareholders to its Extraordinary General Meeting of Shareholders ("EGM") to be held at the head office of KPN, Wilhelminakade 123, 3072 AP Rotterdam, The Netherlands, on Thursday 10 September 2020. The registration will open as of 10:00 CEST and the meeting starts at 11:00 CEST.

Due to the COVID-19 pandemic, shareholders are strongly advised not to attend the meeting in person, but to make use of the alternative means to participate that KPN offers, including a webcast, voting by proxy and submitting questions prior to the meeting. A full overview of measures is available on KPN's website: ir.kpn.com¹

Agenda

1. Opening and announcements
2. Opportunity to make recommendations for the appointment of a member of the Supervisory Board of KPN
3. Proposal to appoint Mr. Alejandro Douglass Plater as member of the Supervisory Board (*Resolution*)
4. Any other business and closure of the meeting

Meeting Documents

The agenda with the explanatory notes thereto (including the information as referred to in article 142 (3) of Book 2 of the Dutch Civil Code) and when available, the position of the Central Works Council on the nomination for the Supervisory Board, can be obtained free of charge on the internet at ir.kpn.com or by contacting ABN AMRO Bank N.V. ("ABN AMRO"), at (+ 31) 20 344 20 00 or by email: ava@nl.abnamro.com. The Meeting Documents are also available for inspection at the head office of KPN, Wilhelminakade 123, 3072 AP Rotterdam, The Netherlands.

Record Date

The Board of Management has determined that for this meeting the persons who will be considered as entitled to attend the general meeting, are those holders of shares who on August 13th, 2020, after close of trading on Euronext Amsterdam (the "Record Date"), hold those rights and are registered as such in one of the following (sub)registers:

- for holders of deposit shares: the administrations of the banks and brokers which are intermediaries according to the Dutch Securities Giro Transactions Act ("Wet giraal effectenverkeer");
- for holders of registered shares: the Shareholders' register of the company.

Registration to vote

Shareholders are entitled to vote up to the total number of shares that they held at the close of trading at the Record Date, provided they have registered their shares timely. Alternatively, Shareholders may also grant a proxy to vote as referred to below.

A holder of deposit shares who wishes to attend the meeting in-person must register with ABN AMRO (via www.abnamro.com/evoting) as of the Record Date and no later than Thursday 3 September 2020, 17:30 (CEST).

A confirmation by the intermediary in which administration the holder is registered for the deposit shares (the "Intermediary") must be submitted to ABN AMRO, stating that such shares were registered in his/her name at the Record Date. With this confirmation, Intermediaries are furthermore requested to include the full address details of the relevant holder in order to be able to verify the shareholding on the Record Date in an efficient manner. The receipt (of registration) to be supplied by ABN AMRO will serve as admission ticket to the meeting for those attending the meeting in-person.

A holder of registered shares who wishes to attend the meeting must register no later than Thursday 3 September 2020, 17:30 (CEST), in the manner as set out in the letter of notification.

A holder of ADRs who wishes to attend the meeting in The Netherlands should contact the American Stock Transfer & Trust Company, LLC at phone number (+1) 866-706-0509 or via email at db@astfinancial.com/adrproxy@db.com no later than Thursday 27 August 2020, 13:00 (US EST).

Voting by proxy

Notwithstanding the obligation to register for the meeting, the right to attend and to vote at the meeting may be exercised by a holder of a written proxy (for which purpose forms can be obtained free of charge as set out in the paragraph above entitled 'Meeting Documents'). The written proxy must be received by the Board of Management no later than Thursday 3 September 2020, 17:30 (CEST). A copy of the written proxy must be shown at registration for the meeting.

Shareholders who wish to exercise their voting rights by an electronic proxy, which entails a voting instruction to a civil law notary of Allen & Overy LLP (or his deputy), can do this via www.abnamro.com/evoting no later than Thursday 3 September 2020, at 17:30 (CEST). The Intermediary must provide ABN AMRO with a statement including the number of shares registered by the Intermediary in the name of the ultimate beneficial holder at the Record Date.

If you intend to instruct your Intermediaries for any of the above, please be aware that their deadlines could be a number of days before those mentioned above. Please check with the individual Intermediaries as to their cut-off dates. Furthermore, please be aware that some Intermediaries do not accommodate the granting of electronic proxies.

Registration and identification at the meeting

Registration for admission in-person to the meeting will take place from 10:00 (CEST) until the commencement of the meeting at 11:00 (CEST). After this time registration is no longer possible. Persons entitled to attend the meeting in-person may be asked for identification prior to being admitted by means of a valid identity document, such as a passport or driver's license.

Webcast

The meeting will be broadcasted live and in full through the internet at ir.kpn.com.

For further information please refer to the internet: ir.kpn.com or reach out to KPN Investor Relations by telephone at (+31) 70 446 09 86.

The Supervisory Board
The Board of Management

Rotterdam, the Netherlands
29 July 2020