



RESOLUTIONS

TAKEN BY THE ANNUAL GENERAL MEETING OF SHAREHOLDERS
OF KONINKLIJKE KPN N.V.
HELD ON APRIL 18, 2018 IN THE HAGUE

The Annual General Meeting of Shareholders of Koninklijke KPN N.V., held on April 18, 2018 in The Hague, resolved:

1. To adopt the financial statements for the financial year 2017 (*agenda item 5*).
2. To adopt a dividend for the financial year 2017 of eurocent 12.7 per share, resulting in a final dividend of eurocent 7.3 per share (*agenda item 7*).
3. To discharge the members of the Board of Management from all liability in relation to the exercise of their duties in the financial year 2017 (*agenda item 8*).
4. To discharge the members of the Supervisory Board from all liability in relation to the exercise of their duties in the financial year 2017 (*agenda item 9*).
5. To amend the articles of association in accordance with the proposal as published and to give proxy to effect the amendment (*agenda item 10*).
6. To appoint Ernst & Young Accountants LLP as the external auditor for the financial year 2019 (*agenda item 11*).
7. To reappoint Mrs. C.J.G. Zuiderwijk as member of the Supervisory Board (*agenda item 14*).
8. To reappoint Mr. D.W. Sickinghe as member of the Supervisory Board (*agenda item 15*).
9. To authorize the Board of Management, with the approval of the Supervisory Board, to acquire the company's own ordinary shares for a period of 18 months until October 12, 2019. The number of shares to be acquired shall be limited by the maximum of 10% of issued capital per 18 April 2018 (*agenda item 17*).
10. To reduce the issued capital through cancellation of own shares. The number of shares to be cancelled shall be limited by the maximum of 10% of issued capital per 18 April 2018 (*agenda item 18*).
11. To designate of the Board of Management, with the approval of the Supervisory Board, as the competent body to issue ordinary shares and to grant rights to subscribe for ordinary shares for a period of 18 months, starting 18 April 2018 and ending 18 October 2019. The number of ordinary shares to be issued shall be limited to a maximum of 10% of the issued capital per 18 April 2018 (*agenda item 19*).
12. To designate of the Board of Management, with the approval of the Supervisory Board, as the competent body to restrict and to exclude statutory pre-emptive rights of existing shareholders upon the issuance of ordinary shares or the granting of rights to subscribe for ordinary shares, for a period of 18 months, starting 18 April 2018 and ending 18 October 2019. This authority shall be limited to a maximum of 10% of the issued capital per 18 April 2018 (*agenda item 20*).



VOTING RESULTS PER AGENDA ITEM

At the meeting, 64 shareholders with entitlement to vote were registered. These shareholders were jointly entitled to exercise 3,064,397,838 votes, representing 73.07% of the issued share capital.

Resolutions of the annual General Meeting of Shareholders (AGM) of Koninklijke KPN N.V. (the "Company") held on Wednesday, April 18, 2018 per agenda item:

Agenda item 5. The proposal to adopt the financial statements for the financial year 2017 has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,272,928
Number of votes cast "for"	3,063,674,746
Percentage of votes "for"	100.00%
Number of votes cast "against"	3,975
Percentage of votes "against"	0.00%
Number of votes cast "withheld"	594,207

Agenda item 7. The proposal to adopt a dividend over the financial year 2017 has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,282,428
Number of votes cast "for"	3,042,898,185
Percentage of votes "for"	99.30%
Number of votes cast "against"	21,384,242
Percentage of votes "against"	0.70%
Number of votes "withheld"	1



Agenda item 8. The proposal to discharge the members of the Board of Management from liability has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,278,428
Number of votes cast “for”	2,994,646,169
Percentage of votes “for”	97.95%
Number of votes cast “against”	62,652,473
Percentage of votes “against”	2.05%
Number of votes “withheld”	6,979,786

Agenda item 9. The proposal to discharge the members of the Supervisory Board from liability has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,277,428
Number of votes cast “for”	2,994,639,695
Percentage of votes “for”	97.95%
Number of votes cast “against”	62,654,118
Percentage of votes “against”	2.05%
Number of votes “withheld”	6,983,615

Agenda item 10. The proposal to amend the articles of association have been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,281,103
Number of votes cast “for”	3,064,273,086
Percentage of votes “for”	100.00%
Number of votes cast “against”	8,017
Percentage of votes “against”	0.00%
Number of votes “withheld”	0



Agenda item 11, The proposal to appoint the external auditor for the financial year 2019 has been adopted,

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,281,102
Number of votes cast “for”	3,064,259,246
Percentage of votes “for”	100.00%
Number of votes cast “against”	11,565
Percentage of votes “against”	0.00%
Number of votes “withheld”	10,291



Agenda item 14, The proposal to reappoint Mrs, C,J,G, Zuiderwijk as member of the Supervisory Board has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,280,653
Number of votes cast “for”	3,060,566,135
Percentage of votes “for”	99.88%
Number of votes cast “against”	3,710,546
Percentage of votes “against”	0.12%
Number of votes “withheld”	3,972

Agenda item 15, The proposal to reappoint Mr, D,W, Sickinghe as member of the Supervisory Board has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,277,063
Number of votes cast “for”	3,043,039,174
Percentage of votes “for”	99.31%
Number of votes cast “against”	21,234,158
Percentage of votes “against”	0.69%
Number of votes “withheld”	3,731

Agenda item 17, The proposal to authorize the Board of Management to resolve that the Company may acquire its own shares has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,279,653
Number of votes cast “for”	2,149,938,175
Percentage of votes “for”	99.39%
Number of votes cast “against”	13,246,845
Percentage of votes “against”	0.61%
Number of votes “withheld”	901,094,633



Agenda item 18, The proposal to reduce the capital through cancellation of own shares has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,254,652
Number of votes cast “for”	2,163,632,075
Percentage of votes “for”	99.99%
Number of votes cast “against”	114,018
Percentage of votes “against”	0.01%
Number of votes “withheld”	900,508,559

Agenda item 19, The proposal to designate the Board of Management as the competent body to issue ordinary shares has been adopted

OVERVIEW VOTES	
Number of shares for which votes are cast at the meeting	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,254,652
Number of votes cast “for”	3,043,520,560
Percentage of votes “for”	99.32%
Number of votes cast “against”	20,734,091
Percentage of votes “against”	0.68%
Number of votes “withheld”	1

Agenda item 20, The proposal to designate the Board of Management as the competent body to restrict or exclude pre-emptive rights upon issuing ordinary shares has been adopted

OVERVIEW VOTES	
Number of shares for which votes have been cast	3,064,397,838
Percentage of issued capital that was represented by the number of shares for which votes are cast at the meeting	73.07%
Number of validly cast votes	3,064,253,653
Number of votes cast “for”	2,810,519,620
Percentage of votes “for”	92.57%
Number of votes cast “against”	225,710,937
Percentage of votes “against”	7.43%
Number of votes “withheld”	28,023,096