



RESOLUTION

TAKEN BY THE EXTRAORDINARY GENERAL MEETING OF SHAREHOLDERS
OF ROYAL KPN N.V.
HELD ON SEPTEMBER 11, 2015 IN THE HAGUE

The Extraordinary General Meeting of Shareholders of Royal KPN N.V., held on September 11, 2015 in The Hague, resolved:

1. To approve the proposed interim distribution from the distributable part of the shareholders' equity (*agenda item 2*).
2. To amend the Articles of Association in accordance with the proposal as published, and to give proxy to effect the amendments (*agenda item 3*).

VOTING RESULTS PER AGENDA ITEM

At the meeting, shareholders were jointly entitled to exercise 2,976,308,470 votes, representing 69.89% of the total issued share capital.

Resolution of the Extraordinary General Meeting of Shareholders of Royal KPN N.V., held on Friday, September 11, 2015, per agenda item:

Agenda item 2. The proposed interim distribution from the distributable part of the shareholders' equity has been approved.

OVERVIEW VOTES	
Number of shares for which votes have been cast	2,973,222,368
Percentage of issued capital that was represented by the number of shares for which votes have been cast	69.81%
Number of validly cast votes	2,973,222,368
Number of votes cast "for"	2,973,222,368
Percentage of votes "for"	100.00%
Number of votes cast "against"	0
Percentage of votes "against"	0.00%
Number of votes cast "withheld"	3,086,102

Agenda item 3. The proposal to amend the Articles of Association has been adopted.

OVERVIEW VOTES	
Number of shares for which votes have been cast	2,973,222,368
Percentage of issued capital that was represented by the number of shares for which votes have been cast	69.81%
Number of validly cast votes	2,973,222,368
Number of votes cast "for"	2,864,094,456
Percentage of votes "for"	96.33%
Number of votes cast "against"	109,127,912
Percentage of votes "against"	3.67%
Number of votes cast "withheld"	3,086,102