



RESOLUTION

TAKEN BY THE EXTRAORDINARY GENERAL MEETING OF SHAREHOLDERS
OF ROYAL KPN N.V.
HELD ON JANUARY 9, 2015 IN THE HAGUE

The Extraordinary General Meeting of Shareholders of Royal KPN N.V., held on January 9, 2015 in The Hague, resolved:

To approve the proposed compensation payment to Mr Frank van der Post (*agenda item 2b*).

VOTING RESULTS PER AGENDA ITEM

At the meeting, 9 shareholders with entitlement to vote were registered. These shareholders were jointly entitled to exercise 2,929,928,068 votes, representing 68.81 % of the total issued share capital.

Resolution of the Extraordinary General Meeting of Shareholders of Royal KPN N.V., held on Friday, January 9, 2015:

Agenda item 2b. The compensation payment to Mr Frank van der Post has been approved.

OVERVIEW VOTES	
Number of shares for which votes have been cast	2,929,928,068
Percentage of issued capital that was represented by the number of shares for which votes have been cast	68.81 %
Number of validly cast votes	2,929,928,068
Number of votes cast "for"	2,795,121,367
Percentage of votes "for"	96.65
Number of votes cast "against"	96,843,088
Percentage of votes "against"	3.35
Number of votes cast "withheld"	37,963,613